

GM Supplier Quality Excellence

General Motors

Congratulations ALD THERMAL TREATMENT, INC. You are receiving this letter because your manufacturing locations have been awarded the General Motors Supplier Quality Excellence Award for the 2016 calendar year. This is the fifth year Global Supplier Quality & Development will be presenting this prestigious award.

The award is given to specific manufacturing locations and only for our top performing supplier manufacturing sites are eligible to receive it. Suppliers who receive this award have met or exceed a very stringent set of quality performance criteria and have achieved the cross-functional support of the entire GM organization. This was even a bigger challenge as GM continues to launch many new and exciting products.

GM's goal is to "earn customers for life." Fundamentally, it's about changing behaviors, holding ourselves accountable, and delivering on our commitments. It's about putting the customer at the center of everything we do... and that applies to every function, every employee and every Supplier and their family of employees as well. And through your plants performance you are helping to live that culture.

2016 was a great year for GM, and without the performance of suppliers like yourself this would never had been possible. We encourage you to continue your drive to BIQS excellence and focus on a repeat performance.

Your GM SQE will contact you on the specifics of receiving your plaques.

Again, congratulations on an exceptional team effort that helped your facility to win this award. Thank you for all you do to make our products great for GM, for you, and ultimately for our customers.

Warm regards,

Gary West

Executive Director, Global Supplier Quality & Development

